

SSA's Ideal Occupational Information System

The Legal, Program and Data Requirements

Inaugural Meeting
Occupational Information Development Advisory Panel
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SSA's Ideal Occupational Information System



- Must Reflect National Existence and Incidence of Work
- Must Reflect Work Requirements
- Must Be Legally Defensible

Requirements for SSA's

Occupational Information System

- Uses descriptors for the requirements of work that are
 - ➤ Relevant to disability evaluation, vocational rehabilitation and job placement for individuals with disabilities, and
 - Readily associated with medical evidence of human function; e.g. handling or lifting requirements.
- ▶ Uses descriptors for vocational factors that clearly define jobs and can be associated with an individual's vocational profile, e.g. skills or literacy level required.

SSA's OIS must bridge medical and vocational analysis.

Additional Requirements for the Occupational System & Database

- Classification System
- Occupational Aggregation
- Core Tasks
- Range of levels for requirements needed to work
- Observable measures
- Deconstructed measures

- Number of constructs
- Sampling methodology
- Inter-rater agreement
- Accurate data collection plans
- Reproducible data
- Accommodations and job restructuring
- Terminology and operational definitions

Classification System: The OIS numbering must correspond to the Standard Occupational Classification system (SOC) which is used by all Federal statistical agencies to classify workers.

SOC Major Groups:

11-0000 Management 13-0000 Business and Financial Operations	35-0000 Food Preparationand Serving Related 37-0000 Building and Grounds
15-0000 Computer and Mathematical 17-0000 Architecture and Engineering 19-0000 Life, Physical and Social Science 21-0000 Community and Social Services 23-0000 Legal Occupations 25-0000 Education, Training and Library 27-0000 Arts, Design, Entertainment, Sports and Media 29-0000 Healthcare Practitioners and Technical	Cleaning and Maintenance 39-0000 Personal Care and Service 41-0000 Sales and Related 43-0000 Office and Administrative Support 45-0000 Farming, Fishing and Forestry 47-0000 Construction and Extraction 49-0000 Installation, Maintenance, and Repair 51-0000 Production 53-0000 Transportation and Material
31-0000 Healthcare Support 33-0000 Protective Service	Moving 55-0000 Military Specific

(SSA's OIS classification will be at a more detailed level.)

O*NET Occupational Unit:

47-2031.01 - Construction Carpenters: Construct, erect, install, and repair structures and fixtures of wood, plywood, and wallboard, using carpenter's hand tools and power tools.

Jobs from the DOT that fall into this classification:

Entry from the Dictionary of Occupational Titles

860.381-058 SHIPWRIGHT (ship-boat mfg.) alternate titles: carpenter, ship; woodworker: Constructs or repairs ships, following blueprints or ship's plans: Sights, plots, and marks reference points and lines on building dock or shipway to maintain alignment of vessel during construction or repair, using transit, plumb bob, tapes, and levels. Builds keel and bilge blocks, cradles, and shoring for supporting ships in drydock, marine railways, shipways, or building docks, using woodworking handtools and power tools. Positions and secures blocking and other structures on dock platform, according to ship's blueprints. Aligns vessel over blocks [DOCK HAND (shipboat mfg.)]. Establishes reference points and lines on ship's hull for locating machinery and other equipment, in accordance with ship's alignment and shape. Fabricates and installs furring pieces, aprons, uprights, and other wood framing in ship. Shapes, finishes, and installs wooden spars, masts, and cargo and boat booms. Trims wooden frames and other timbers, using broadax and adz. Spikes or bolts metal fittings, plates, and bulkheads to wooden parts of ship, using brace and bits, augers, mauls, and wrenches.

GOE: 05.05.02 STRENGTH: M GED: R4 M4 L3 SVP: 8 DLU: 77

Aggregation of Occupations: Data must be occupationally specific; however, aggregation must be low enough to capture information specific to an occupation and high enough to be manageable in terms of data collection.



Too General?



Too Specific?

What lessons can we learn from O*NET and the DOT? Does the ideal data aggregation lie somewhere in between?

Core Tasks: occupations must be described in terms of *core tasks*; the levels of the measures of job demands and vocational profiles must be based only on the performance of core tasks.

FROM THE REVISED HANDBOOK FOR ANALYZING JOBS:

<u>Element:</u> An Element is the smallest step into which it is practical to subdivide any work activity without analyzing separate motions, movements, and mental processes involved.

<u>Task:</u> A Task is one or more elements and is one of the distinct activities that constitute logical and necessary steps in the performance of work by the worker. A task is created whenever human effort, physical or mental, is exerted to accomplish a specific purpose.

Position: A Position is a collection of tasks constituting the total work assignment of a single worker. There are as many positions as there are workers in the country.

HELP WANTED

Accounting Assistant responsible for:

- the preparation and maintenance of payroll
- recording receipts
- accounting for petty cash
- preparing month-end billings
- recording accounts payable
- · assisting with month end closing
- May be required to compile spreadsheets using account data
- May be required to reconcile bank statements

High school diploma with a minimum of two years booking/accounting experience required. Familiarity with computerized payroll/ accounting systems preferred. Must be computer proficient (Word, Excel req'd), detail oriented, highly organized and have strong customer service skills



Requirements needed for work: the measures of the requirements of work should reflect the minimum levels (or the appropriate range of levels) necessary to perform the core tasks of an occupation at a satisfactory level.

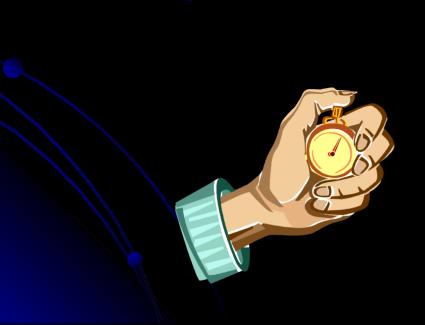
- **✓** What is the least amount of time the worker needs to stand? Sit?
- ✓ What is the heaviest lifting involved?
- ✓ How much handling and fingering is required?



Observable Measures: constructs must be objectively measurable and capable of being validated through direct observation.

For example – How much walking does a job require? What is the minimum walking distance and frequency required?

BUT, how do you measure concentration?





Our Challenge:

- ➤ The DOT does not include information about the cognitive and mental demands of work.
- Our Occupational Information System must include mental and cognitive work demands.
- Can we objectively measure and validate the mental/ cognitive demands?





<u>Deconstructed Measures</u>: constructs developed should reflect individual elements of job demands to enable accurate and reliable measurement; global or theoretical constructs should be avoided.

The DOT's occupational strength levels are global or composite constructs, e.g.

Definition of Sedentary work:

- * Requires lifting no more than 10 pounds at a time and occasionally lifting or carrying small items like files.
- * Although sitting is involved, a certain amount of walking and standing is often necessary.
- * Periods of standing or walking should total no more than 2 hours of an 8-hour workday and sitting should total approximately 6 hours of an 8-hour workday.
- * Most unskilled sedentary jobs require repetitive handling and fingering actions.
- * Does not entail significant stooping or crouching.

Number of constructs: the number of constructs developed for the OIS must be sufficient to reflect job demands and vocational factors relevant to disability adjudication and voc rehab, but not so numerous as to be burdensome.



The *ideal* number of constructs would be the minimum SSA needs to determine a person's ability to work.

*Only a small percentage of the 200+ O*NET constructs appear to be relevant to SSA's medical-vocational process.



Sampling methodology: must be sufficient to capture the full range of skill levels of a pertinent selection of work in the US economy, ranging from unskilled to highly skilled work and everything in between.



Inter-rater agreement: Instruments used to analyze occupations should be sufficient to obtain reliable, standardized results.

Data Collection Plans: must rely on methods that ensure accurate and comprehensive results

Reproducible Data Collection Plans: data must be valid, accurate and reproducible; all analytic methods should be validated.

Accommodations and job restructuring: potential opportunities for accommodations and job restructuring for occupational core tasks should be identified when they are commonly available throughout the nation

e.g. A grocery store allows a cashier to sit on a stool if a medical condition prevents the employee from standing for prolonged periods.



Terminology: operational definitions must be consistent with standard medical practice.